

ESO Mapping Project Update

February 2016

Sir Angus Houston Launches ESOMP

Sir Angus Houston launched the ESO Mapping Project at the Australian War Memorial on 15 December 2015 (see coverage at <http://rsl.org.au/News/ex-service-organisations-research-project-launched>).

Online survey open

Further background to this project can be found at <https://www.aspenfoundation.org.au/esomp>

The objectives of the project are to:

- > map needs of veterans and families
- > map ESO services
- > identify gaps in services

In order to map ESO services, the Project Team has begun distributing by email, invitations to organisations to participate in the project via an online survey.

To date invitations to complete the survey have been sent to 1,533 organisations nationally, with 377 responses so far.

If you are aware of any organisation that is yet to receive an invitation to participate in the project survey, please direct them to Andrew Condon of the Project Team at acondon@aspensfoundation.org.au or they can go directly to the online survey at

<https://www.surveymonkey.com/r/L5NYPG5>

The Project Team is very pleased with the positive response from the ESO community, particularly in regard to completing the survey. One of the outputs of the Project will be a comprehensive list and map of organisations in the ESO space.

All organisations that complete the survey will receive an electronic copy of the Project Final Report.

The project is scheduled to be completed by Anzac Day this year.



Sir Angus said, "Every veteran and their family, regardless of their age or experience, should be able to access services that meet their needs. It is imperative that we find the people that are slipping through the gaps, particularly those in regional areas, as they volunteered their services for our country in its time of need."

The research project is aimed at mapping the needs of veterans and their families, determining the range of services provided by ESOs and identifying any gaps or overlaps in those services. This project will be undertaken by an independent organisation, the Aspen Foundation.